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#### Slide notes

Welcome to the Workers' Compensation Medicare Set-Aside Portal (WCMSAP) Application Overview course. As a reminder, you may view the slide number you are on by clicking on the moving cursor.

Additionally, you can view the narration by clicking the [CC] button in the lower right hand corner of the screen.

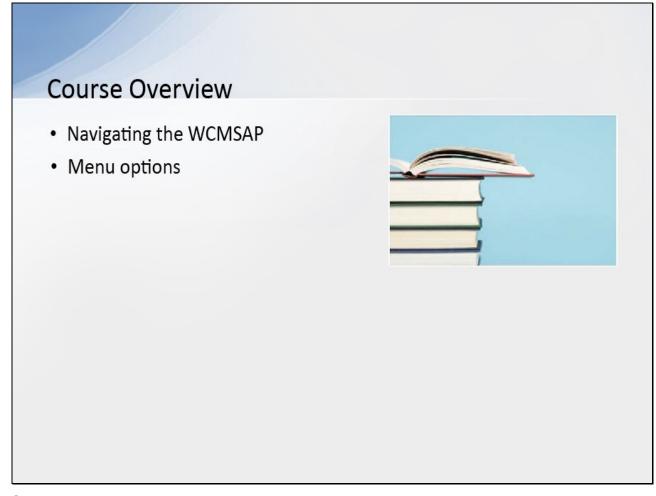
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# Disclaimer

While all information in this document is believed to be correct at the time of writing, this Computer Based Training (CBT) is for educational purposes only and does not constitute official Centers for Medicare & Medicaid Services (CMS) instructions for the WCMSAP. All affected entities are responsible for following the applicable CMS instructions found at the following link: <a href="http://www.cms.gov/WorkersCompAgencyServices/">http://www.cms.gov/WorkersCompAgencyServices/</a>.

Slide notes

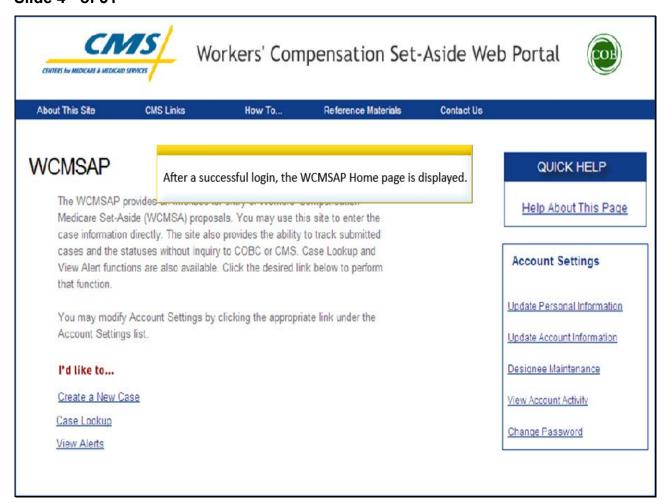
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# Slide notes

This course will provide an overview on how to navigate the WCMSAP and the menu options listed on the Home page.

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### Slide notes

After a successful login, the WCMSAP Home page is displayed.

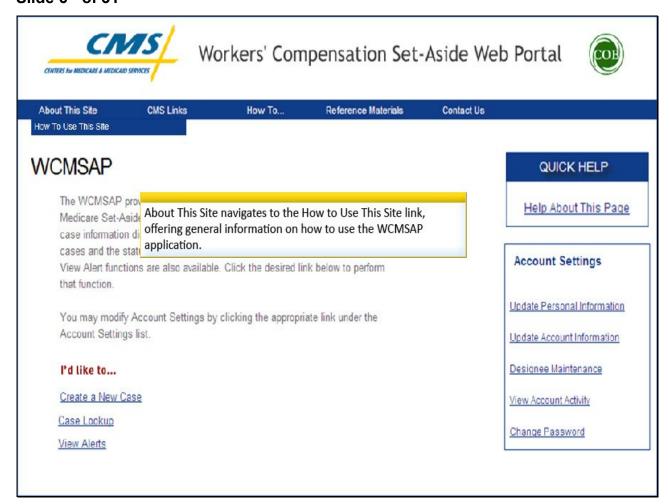
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#### Slide notes

The navigation menu at the top of each page gives the user access to various parts of the WCMSAP to facilitate using the application through the following menu options: "About This Site"; CMS Links"; "How To"; "Reference Materials"; and "Contact Us".

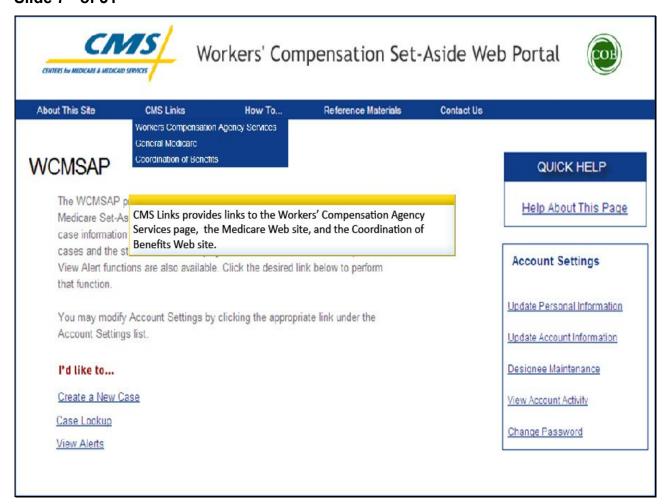
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### Slide notes

About This Site navigates to the How to Use This Site link, offering general information on how to use the WCMSAP application.

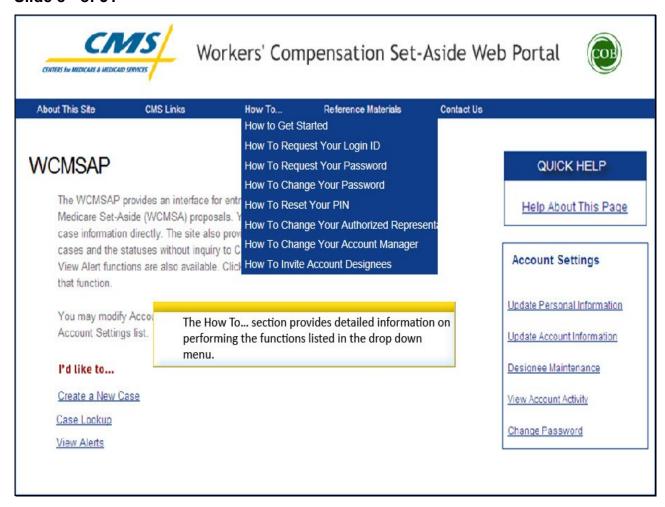
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#### Slide notes

CMS Links provides links to the Workers' Compensation Agency Services page, the Medicare Web site, and the Coordination of Benefits Web site.

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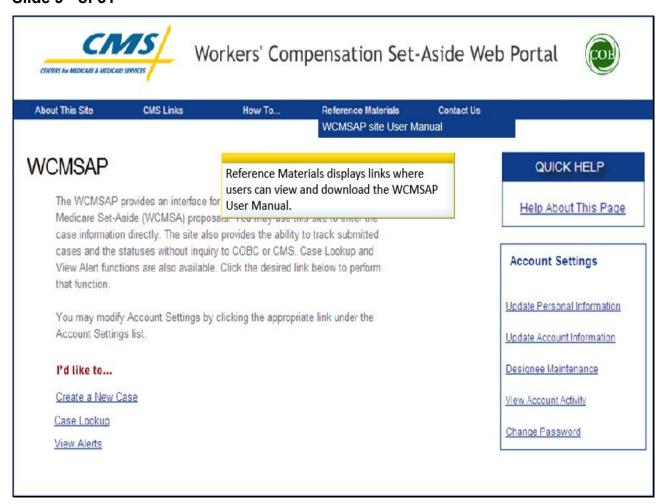


### Slide notes

The How To section provides detailed information on performing the following functions:

"Getting Started";" Requesting your Login ID";"Requesting your Password";"Changing your Password";"Resetting your PIN";"Changing your Authorized Representative";"Changing Your Account Manager";"Inviting Account Designees".

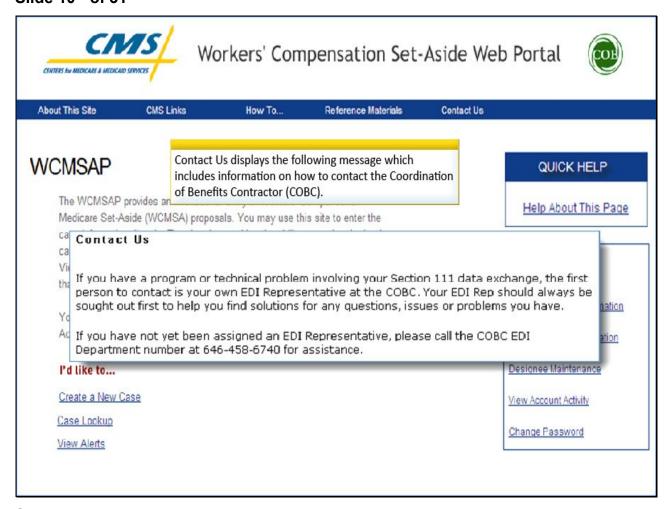
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### Slide notes

Reference Materials provides a link to the WCMSAP User Manual.

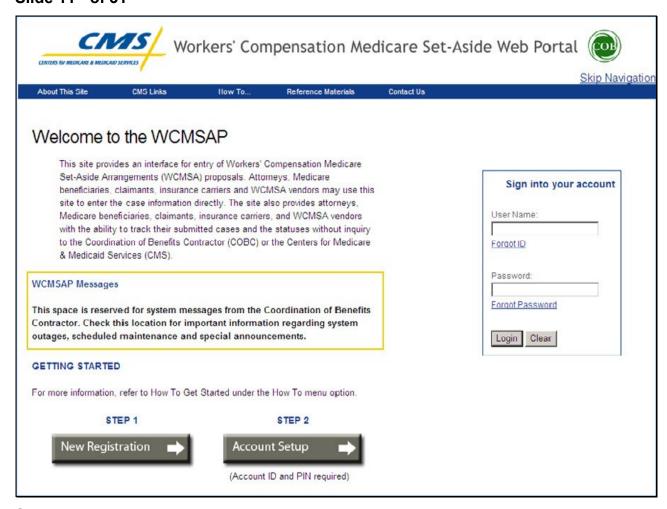
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#### Slide notes

Contact Us displays the following message:

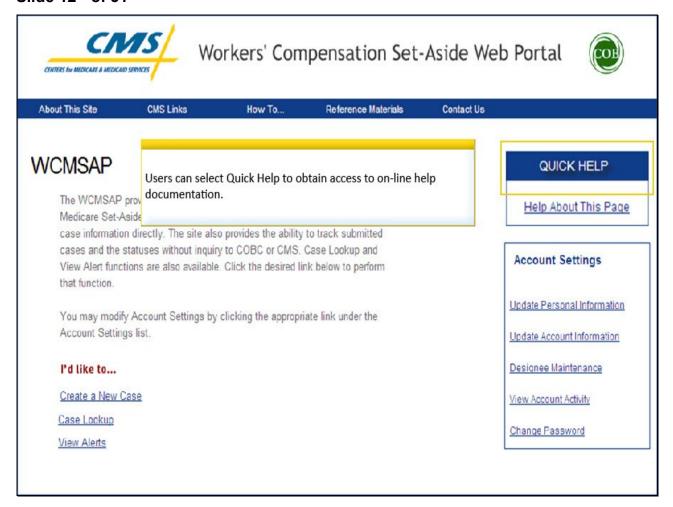
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#### Slide notes

Bulletin board messages display on the WCMSAP Welcome page. These messages keep users informed of upcoming events, maintenance or other system-specific information.

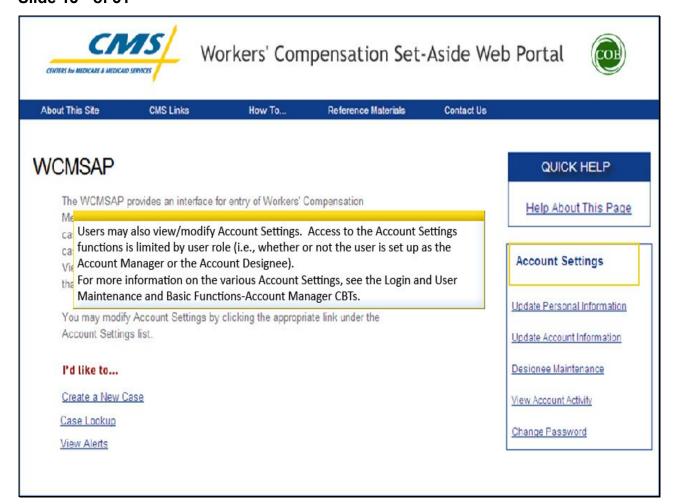
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### Slide notes

Users can select Quick Help to obtain access to on-line help documentation.

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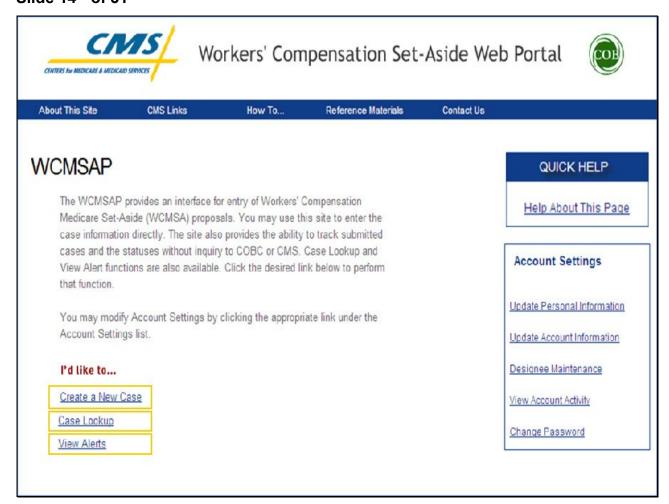


#### Slide notes

Users may also view/modify Account Settings. Access to the Account Settings functions is limited by user role (i.e., whether or not the user is set up as the Account Manager or the Account Designee).

For more information on the various Account Settings, see the Login and User Maintenance and Basic Functions-Account Manager CBTs.

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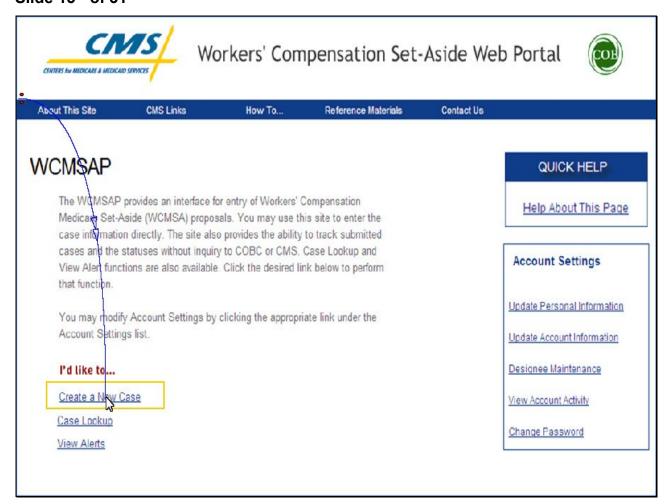


#### Slide notes

Users of the WCMSAP can access and make changes to cases associated to their assigned Account ID(s). Account Managers have access to all associated cases, while Account Designees' case access is controlled by the Account Manager.

Case management is handled using the following functions: Create a New Case, Case Lookup, and View Alerts.

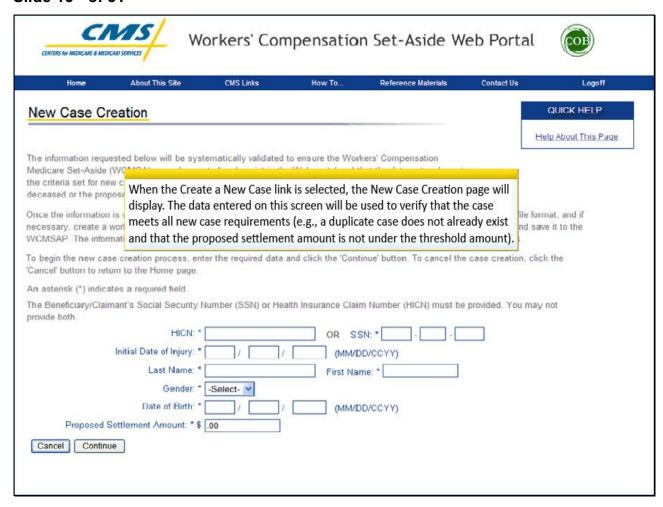
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### Slide notes

Use the Create a New Case link to input Workers' Compensation Medicare Set-Aside case information and all relevant documentation.

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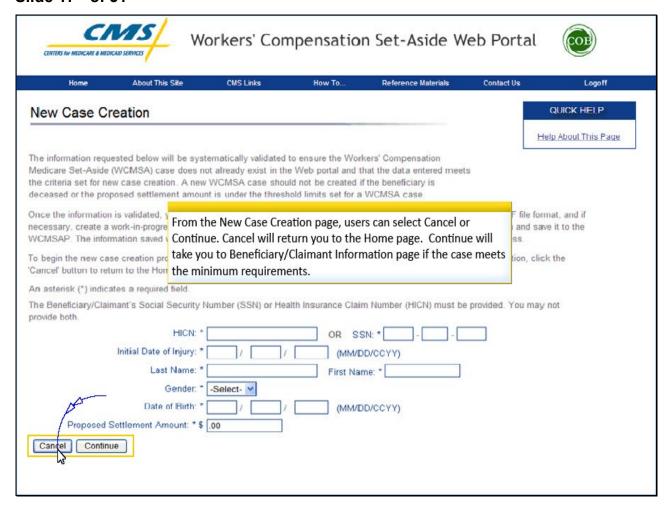


### Slide notes

When the Create a New Case link is selected, the New Case Creation page will display.

The data entered on this screen will be used to verify that the case meets all new case requirements (e.g., a duplicate case does not already exist and that the proposed settlement amount is not under the threshold amount).

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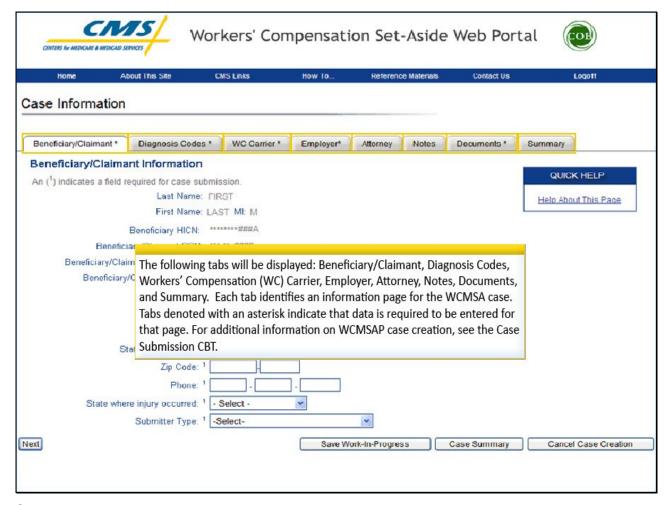


#### Slide notes

From the New Case Creation page, users can select Cancel or Continue. Cancel will return you to the Home page. The information entered will not be saved.

Continue will save your changes and take you to Beneficiary/Claimant Information page if the case meets the minimum requirements

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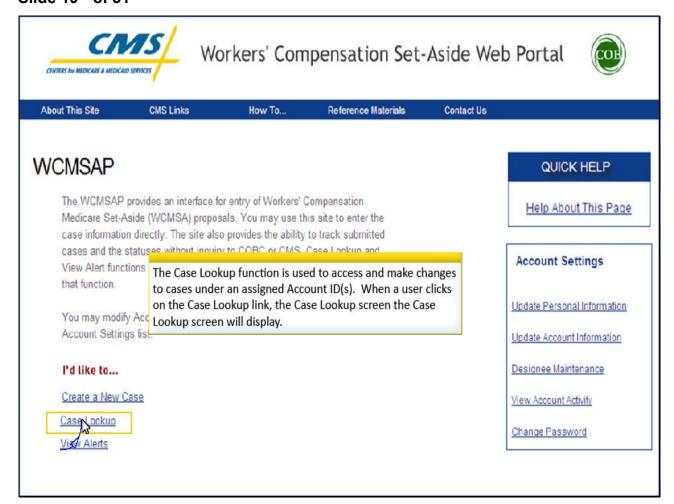
#### Slide notes

The WCMSAP uses the following tabbed pages to store information related to the WCMSA case: Beneficiary/Claimant, Diagnosis Codes, Workers' Compensation (WC) Carrier, Employer, Attorney, Notes, Documents, and Summary.

Tabs denoted with an asterisk indicate that data is required to be entered for that page.

For additional information on WCMSAP case creation, see the Case Submission CBT.

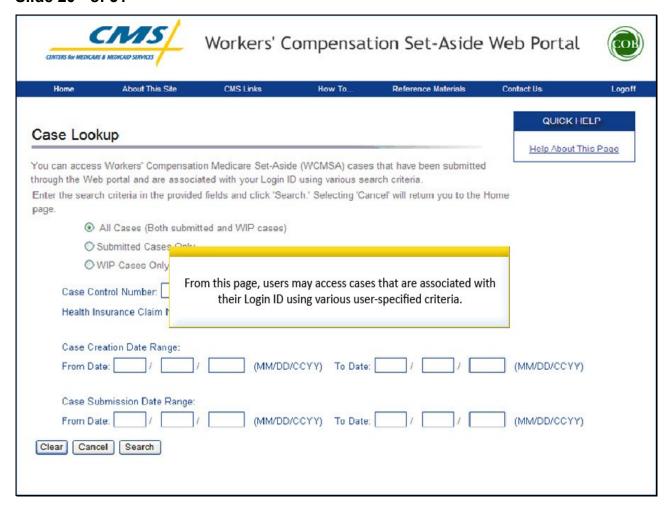
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#### Slide notes

The Case Lookup function is used to access and make changes to cases under an assigned Account ID(s). When a user clicks on the Case Lookup link, the Case Lookup screen will display.

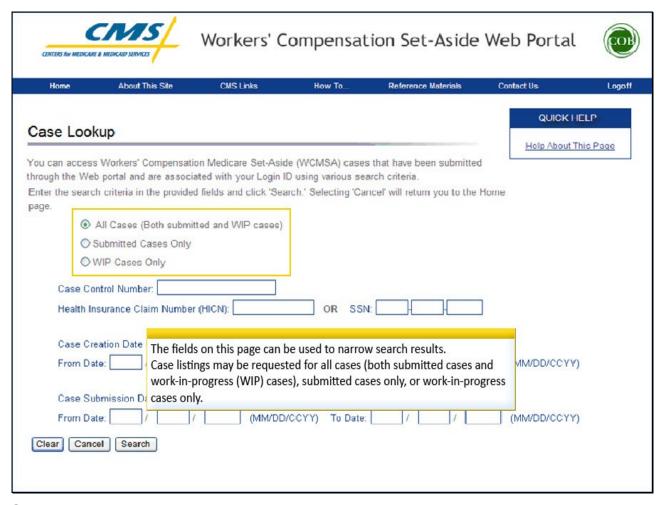
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### Slide notes

From this page, users may access cases that are associated with their Login ID using various userspecified criteria.

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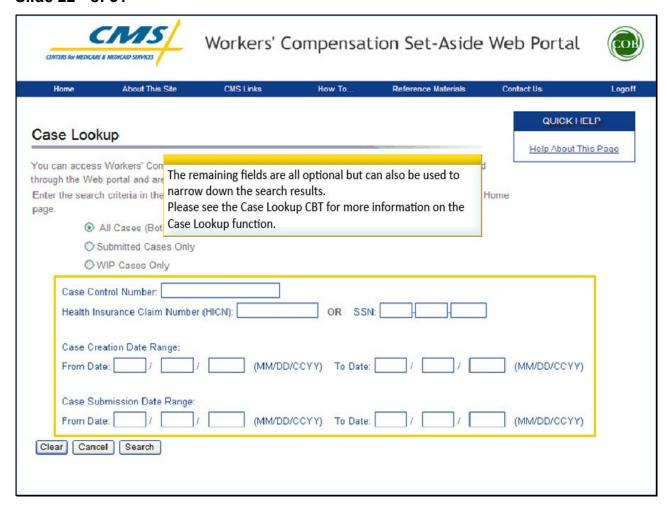


### Slide notes

The fields on this page can be used to narrow search results.

Case listings may be requested for all cases (both submitted cases and work-in-progress (WIP) cases), submitted cases only, or work-in-progress cases only.

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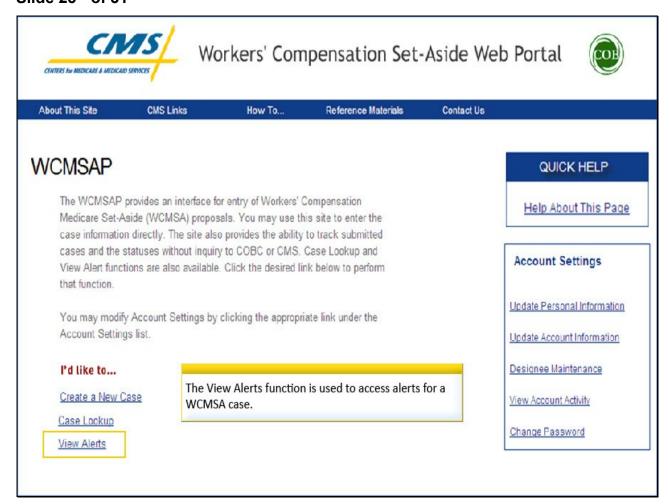


### Slide notes

The remaining fields are all optional but can also be used to narrow down the search results.

Please see the Case Lookup CBT for more information on the Case Lookup function.

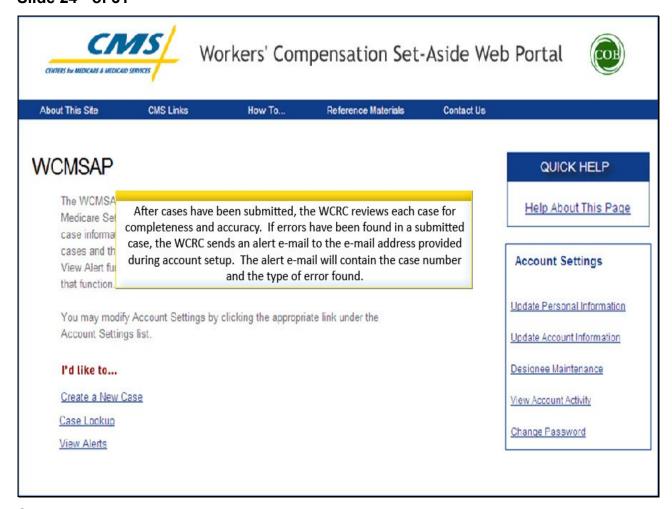
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### Slide notes

The View Alerts function is used to access alerts for a WCMSA case.

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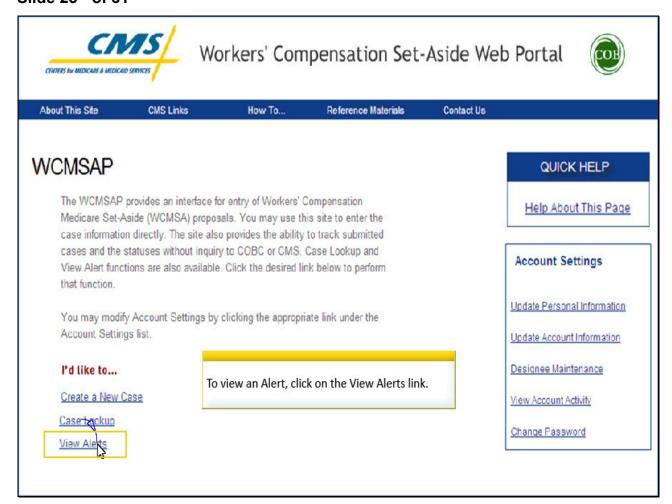
#### Slide notes

After cases have been submitted, the theWorkers' Compensation Recovery Contractor (WCRC) reviews each case for completeness and accuracy. If errors have been found in a submitted case, the WCRC sends an alert e-mail to the e-mail address provided during account setup.

The alert e-mail will contain the case number and the type of error found.

Most alerts are informational; however, some require action on the case. Users must read the alert and respond if necessary.

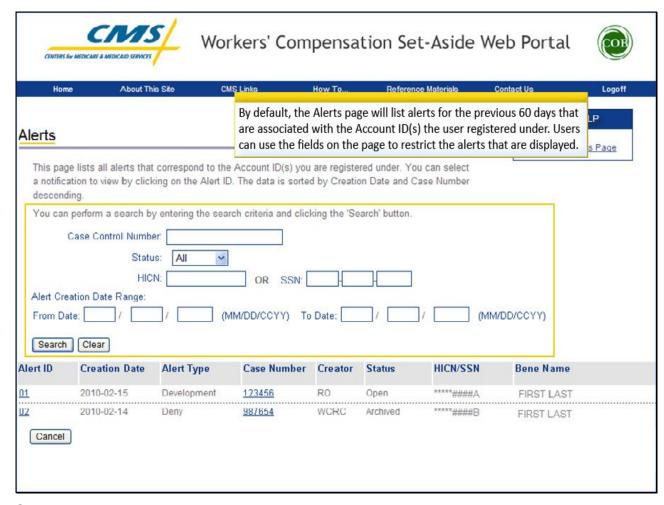
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### Slide notes

To view an Alert, click on the View Alerts link.

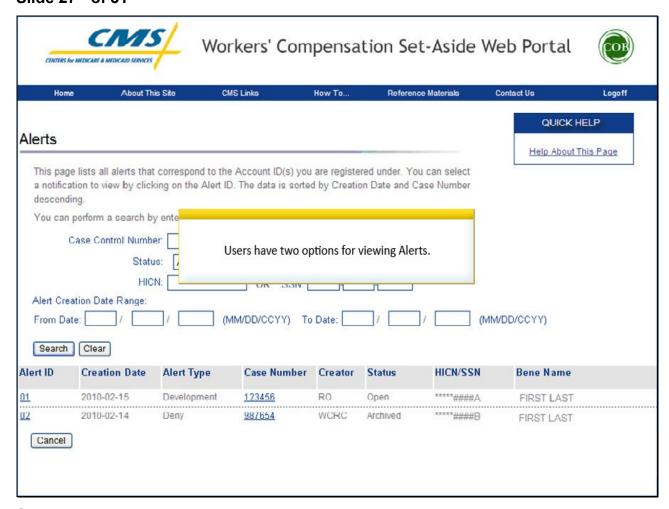
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#### Slide notes

The Alert page displays. By default, this page will list all the alerts for the previous 60 days that are associated with the Account ID(s) the user registered under. Users can use the fields on the page to limit the alerts that are displayed.

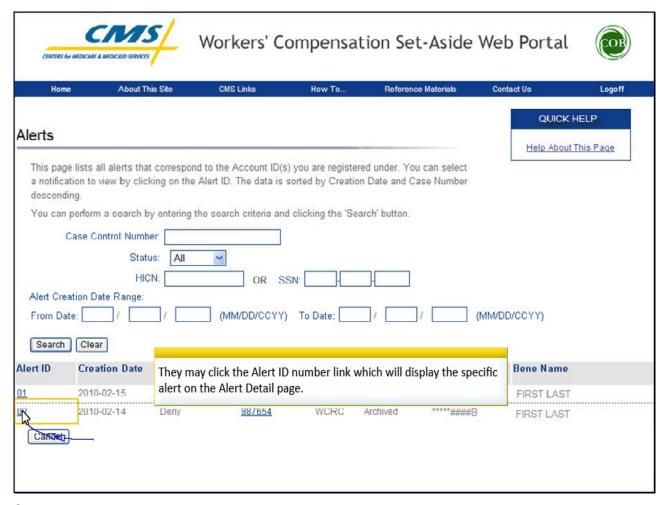
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### Slide notes

Users have two options for viewing Alerts.

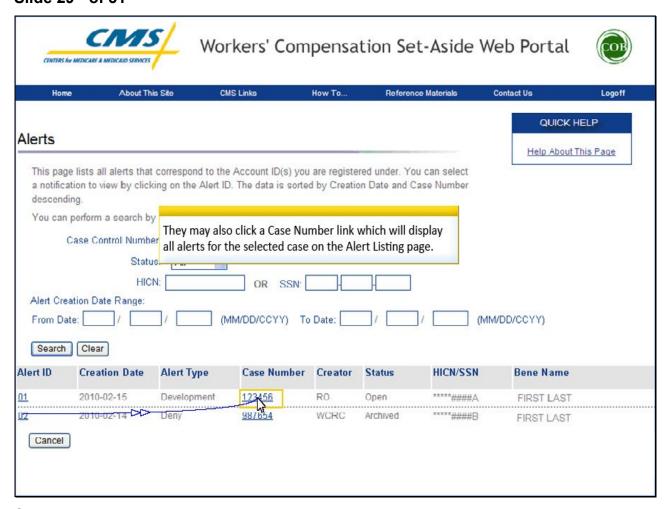
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### Slide notes

They may click the Alert ID number link which will display the specific alert or letter on the Alert Detail page

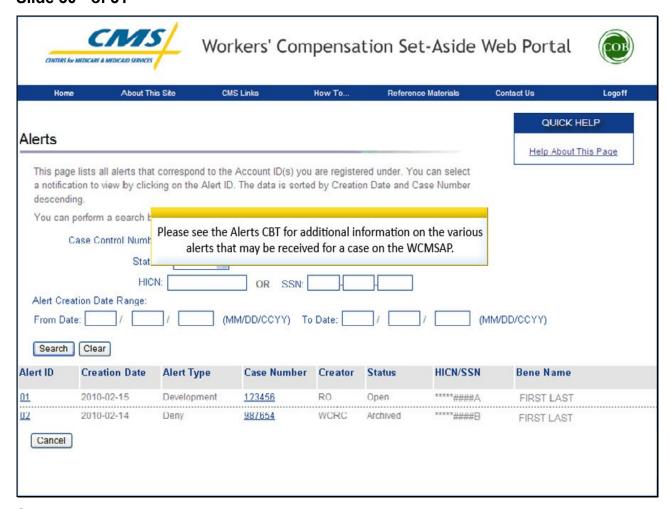
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### Slide notes

They may also click a Case Number link which will display all alerts for the selected case on the Alert Listing page.

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### Slide notes

Please see the Alerts CBT for additional information on the various alerts that may be received for a case on the WCMSAP.

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You have completed the Application Overview course. The information in this course can be referenced by using the document at the link below.

https://www.cob.cms.hhs.gov/WCMSA/help/userManual/WCMSAUserManual.pdf

Slide notes